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## Misinformation and its effects on Society

### Outline

#### ① Introduction

Misinformation, fueled by rapid dissemination of false narratives in the digital age, presents a wide array of challenges to societies. Including the erosion of trust, exacerbation of polarization, undermining public health and security and destabilization of economies, necessitating urgent and collective efforts to promote media literacy, accountability and the dissemination of credible information. (Thesis statement)

#### ② What is meant by Misinformation?

- a) Spread of false inaccurate information with and without the intent to deceive.

#### ③ Reasons for the spread of Misinformation

- a) Novelty Hypothesis
- b) Cognitive biases and emotional engagement
- c) Echo chambers and algorithms
- d) Misinformation campaigns for socio-economic and political goals.

#### ④ Effects of Misinformation on Society

- a) Erosion of trust in institutions

- i) Distrust towards health institutions

Example: False claims regarding covid19 vaccine (WHO)

- ii) Misconceptions regarding school curriculum

Example: Single National Curriculum by Federal Government Pakistan (2021)

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iii) Decline of trust in media outlets

Public lost trust in media outlets (Pew Research Center)

b) Polarization and social division

i) Amplifies polarization through tailored ideologies

Example: The Pizzagate theory

ii) Reinforces stereotypes and builds narratives such as 'us versus them'

iii) Discourages civil discourse and lowers tolerance in society

c) Exacerbates Public Health risks

i) creates vaccine hesitancy

Example: Polio vaccine hesitancy and refusal in Pakistan

ii) Promotes spread of ineffective and harmful remedies

Example: The Opioid crisis in the United States

iii) Perpetuates stigma against affected groups

Example: 2022 Monkeypox outbreak and false association of the disease to gay men.

d) Leads to Economic deterioration

i) Leads to Market Volatility and Financial instability

Example: 2013 U.S market stock market collapsed following spread of fake news claiming attack on White House.

ii) Hinders business reputation and growth

iii) Impacts and dissuades investments

e) Ignites religious conflicts and Sectarianism

i) Incites interfaith and intrafaith tensions

Example: violence between Shia and Sunni in Pakistan

ii) Propagates extremist ideologies resulting in radicalisation

Example: Great Replacement Conspiracy Theory (GRT)

iii) Blasphemy and mob violence

Example: Killing of Sri Lankan national in Sialkot.

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f) Undermines scientific and technological advancements

i) Spreads anti-scientific beliefs

Example: Trump called climate change a "hoax" and 16% of conservative Republicans believed in climate change. (PEW)

ii) Impedes technological advancements

Example: False claims about 5g technology causing health problems

g) Decreases civic engagement

i) Discourages individuals from participating in elections

ii) Cynicism towards social movements

Example: Portraying of women empowerment movements as immoral.

iii) Manipulates public perception on public policy

Example: Brexit due to pressure on welfare systems by immigrants, an exaggerated claim

h) Manipulates public perception on public policy

i) Exaggerates negative outcomes of policies

Example: Germany's deportation of Afghan refugees in 2016

ii) Frames and labels policies negatively

Example: CPEC Project labeled as "debt trap"

5) Methods to combat misinformation

a) Media Literacy and Education

b) Stronger regulation of social media

c) Collaboration between governments, tech companies and civil societies.

6) Conclusion

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The modern era can be accurately described as a "Post-truth" world, where consuming unhealthy information has become as convenient, if not easier, than consuming unhealthy snacks to satisfy late-night cravings, uplift mood, or fulfill other fleeting desires. However, unlike the well-known repercussions of poor dietary choices, the consequences of consuming misinformation are not yet fully understood by the broader society. This gap in awareness has led to a widespread outbreak of false news and an increasingly increasing reliance on it. It's a familiar adage that "lies spread faster than the truth", and today, this adage manifests more powerfully than ever before, sending shockwaves through societies globally. Within a single click on "retweet" or "repost", hate, violence, and pessimism can spread rapidly, and once shared, it is nearly impossible to undo the damage. While one might attempt to take back their words, they can never truly erase the impressions and effects they've created through the spread of misinformation. Misinformation has undeniably contributed significantly to society's downfall. This spread of misinformation fueled by rapid dissemination of false narratives presents a wide array of challenges. Including the erosion of trust, exacerbation of polarization, undermining of public health, security, destabilized economies and many more, necessitating urgent and collective efforts to promote media literacy, accountability and dissemination of credible information.

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It is pertinent to understand what misinformation means before analysing its effects on the Society. Misinformation mainly refers to false or inaccurate information that is spread mostly without the intent to deceive. In today's age it has become a prevalent part of public discourse, permeating social media, news outlets, and even everyday conversations. The rapid dissemination of information through online platforms has amplified its reach, making it harder to distinguish between fact and fiction. With an overwhelming volume of content being shared daily, people often encounter and engage with misinformation without verifying its accuracy. A recent study by the Reuters Institute for the Study of Journalism found that nearly 51% of people globally have encountered misinformation on social media platforms, highlighting how misinformation has become an inherent and often unchallenged aspect of information flow in modern society.

Following this, it is equally essential to realise the driving factor behind this vast sharing of misinformation. There exist various reasons for why individuals may mindlessly share such misguided content virtually or even reinforce them in person. Sinan Aral from the American Association for the Advancement of Science through his research devised multiple hypotheses in this regard however what appeared as most aligning and relevant was his 'Novelty Hypothesis'. He found that human attention is drawn to

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novelty meaning things that are new to environment. He backed his research with sociological factors and argued that humans like to share novel information as it makes them feel to be holding 'inside information' and hence more knowledgeable. However, his reasons did not remain confined to this one particular theory but instead he also mentioned how emotional engagement plays a role. False information evokes stronger emotional responses such as sadness, anticipation, or surprise, compared to truthful information. These emotions make people more likely to engage with and share content, further accelerating its spread.

Additionally, in this digital realm misinformation also spreads rapidly due to the combined effect of echo chambers, filter bubbles and algorithms. Echo chambers limit exposure to opposing views by reinforcing similar beliefs, while algorithms intensify this by curating content that maximizes engagement, often favoring sensational or emotionally charged information. This feedback loop ensures misinformation gains visibility and spreads widely, while users remain insulated from diverse fact-based perspectives. Consequently, the interplay of social dynamics and algorithmic reinforcement creates an environment where misinformation thrives.



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Although most reasons may appear as natural or design failures, at times the same reasons may be exploited for ulterior motives. A very generic and relatable example for this is the everyday promotion of partisan agendas. Numerous politicians and citizens have been founded guilty of spreading misinformation to support or disparage political candidates. This adds to the reasons for the spread of misinformation and highlights a more broader scope of motives where misinformation serves as a tool for spreading chaos and adding to the troubles of a society intentionally.

Regardless of why and how misinformation may spread, the consequences of unchecked narrative -s and opinions and their spill over from one individual to another, from one society to another and eventually the world at large has without a doubt cast a shadow of challenges which has become difficult to combat, having taken the shape of an unending war within societies. The very first such example of such a challenge in a society is the eroding trust in public institutions. A prominent target of this nuisance are the health institutions within societies, as they battle conspiracy theories almost on a daily basis which stem from incorrect opinions and judgements. Taking for example a wide spread claim that covid-19 vaccines could cause

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infertility. This particular rumor led to numerous young women in believing that the vaccine was in fact ~~dangerous~~ dangerous and hence exacerbated negative opinions regarding health institutions as ruthless money making machines.

Similarly another such crucial institutions such as schools, colleges and universities are also treated as suspects for corrupting moral values, ideologies and religious beliefs. Despite of the fact that 25.3 million children are out-of-School in Pakistan (UNICEF) minor and the country is undergoing serious educational crisis a mere rumour makes parents even more reluctant of sending their children to School. Such a situation was witnessed when in 2021 the Federal government announced the revision of curriculum and establishing a Single National Curriculum to ensure uniform education policies. The success of such a great initiative was seriously undermined when rumours spread about the intent of this policy and ~~existing~~ ~~existing~~ which lead to criticism about regarding the inclusion of Islamic studies as some groups believed that the curriculum imposed Islamic Studies forcefully on non-Muslim students, leading to confusion and mistrust among Parents, teachers, and students about the content being taught in schools.



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Misinformation has also led to erosion of trust in the media. Research by the PEW Research center in 2020 revealed that a significant portion of the public had lost trust in traditional media outlets due to the spread of inaccurate and biased information. The spread of misleading narratives undermines the role of media as a trusted information creating further chaos and confusion in societies.

This widespread of misinformation has also contributed to increased polarization and social division. It has spread through society like a pandemic causing disruption everywhere. It was not long ago when in 2016 during the time of U.S elections or majority individuals had started somewhere deep down within their minds & believing the Pizzagate theory or rather the pizzagate conspiracy which spread the most absurd story of Hillary Clinton and her administration were involved in child trafficking under a D.C pizza restaurant. To most it may be amusing today but back then the same had led to obvious polarization. The pizza gate conspiracy in itself speaks volumes about what a single misled conception can do to the political landscape of a society.

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Such false narratives and their reinforcement also hold the tendency to empower stereotypes and strengthen divides like of 'us vs them'.

In any society troubles heighten when the fabric of unity is torn apart as for societies to succeed the most essential component is a united front.

However, today at large in communities all around the world false information has deepened the rifts between members. For example in Pakistan attacks on Pashtun or Baloch Students in Punjab, or attacks on Punjabi workers in Balochistan are ignited by false claims to unauthorized sources of one party about wrongfully taking what belongs to another. Misinformation has led to serious confusion has given birth to serious division among the people especially at a time when not just societies of a particular nation but the world at large need to come together.

In its pyramid of effects that misinformation has on societies another prominent example is its exacerbation of public health risks. It impacts public health in various forms such as hesitancy towards vaccines which which has been witnessed among various communities during covid 19 or in Pakistan where people refuse to take polio vaccines even today. All of this hesitancy stems from one small misconception that these vaccines cause infertility. Additionally, instead of conducting



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Proper research to educate oneself on the matter individuals add to the problem by promoting the spread of harmful and ineffective remedies instead or perpetuating stigma against affected groups instead. For instance when ~~Purdue Pharma~~ <sup>Purdue Pharma</sup> a pharmaceutical company provided misleading information to the public about the risks associated of addiction associated with opioids which led to the opioid crises in the United States ~~and~~ or the association of monkeypox to gay men which left the LGBTQ+ ~~and~~ community further marginalized. Hence, proving that misguided information can take form of an invisible weapon ~~taking~~ endangering human life.

Apart from its direct and indirect harm to human life misinformation also facilitates economic deterioration. It creates a domino effect by first creating market volatility then hindering business reputations and lastly dissuading investments. In 2013 such an incident occurred when news about the white house being under an attack and President Obama being injured ~~were~~ went viral over twitter. This fake information and the spread of it led to the U.S stock market collapsing in just a matter of time as investors began to panic and dumped their shares, prices plunged and altogether the trust in U.S economy was shattered. This led to widespread losses from an individual level to organisation

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level. Such is the impact of misinformation, while conventional warfares also take some time before it strain begins to strain economies, it appears that misinformation can easily achieve this in a matter of seconds.

Another dreadful impact which misled narratives may have is that it can ignite religious conflicts and sectarianism. Minor tensions & points continue to exist almost in every society however what is important is that such tensions do not find any fuel to feed on. Misinformation works in the exact opposite direction of what is necessary, it serves as the fuel which in return creates a fire that is bound to burn everyone. Religion remains the most sensitive topic in era's of all times and even the smallest of misguided information can cause serious disruption to inter faith, intrafaith religious harmony, propagate extremism, give birth to radicalisation or cause mob violence on charges of blasphemy. As seen in the cases of Shia-Sunni violence feud in the Pakistani Society or the killing of numerous people on accounts of blasphemy like the burning alive of a Sri Lankan national in Sialkot.

Moreover, it also undermines scientific and technological advancements of a society. It was during Trump administration when the efforts towards fighting climate change



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had come to a halt. From President Trump called for climate change to be a "hoax" as a result of which only 16% of conservative republicans believed in climate change (PEW). Similarly, false claims about 5g being detrimental to human health has led to seriously impeding technological advancements in various societies. The damage of these claims is visible to the world today as some communities suffer from serious climate hazards today and some remain disconnected with others around the globe, simply because misinformation led to miscalculation of potential threats that may arise by dropping of certain policies.

Another element that can be observed today is decreased civic engagement, however what is not being realised that misinfo the spread of misinformation plays a key role in this phenomenon as well. Individuals are reluctant to vote as the misconception of their votes not making a change is on the rise. They also refrain from participating in any social movements and are cynical towards them. For example many people in the Pakistani society consider Aurat March to be against Islamic principles, immoral and mere entertainment not realising the depth and real message behind such movements. This happens solely because some misguided ideologies and narratives that lack any solid factual base prove to be dominant over

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the rationality of the majority. Projecting how their misinformation may sow doubt in entirely rational fields as well.

Lastly, misinformation manipulates public perception on public policies as well, framing and labeling by either exaggerating their negative outcomes or by framing and labeling them as negative altogether. As displayed in Germany when public resentment towards allowance of Afghan refugees in 2016 led to reversal of the policy or how in the case of Pakistan CPEC is widely believed to be a "debt-trap". Despite of the fact that both these claims of refugees being a burden or CPEC serves as a debt-trap lack concrete evidence. This proves that misguided narratives can hold the ability to completely twist real intentions and falsely illustrate as they are detrimental to a society.

Provided the harms of misinformation above it is important to combat the spread of it. This requires a multi-faceted approach, starting with promoting media literacy and education to empower people to critically evaluate the information they consume. Additionally, stronger regulation of social media platforms is necessary to curb the spread of false narratives. Finally, collaboration between governments, civil society, and local communities is vital to create a unified



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front against the dangers posed by misinformation.

Misinformation serves as that silent toxin which seeps through every crack in modern societies, causing irreparable damage by eroding the ability to reason and replacing truth with fabricated beliefs, ideologies, and conceptions. It is a poison that slowly destroys the pillars of a functioning society ~~it's~~ its trust in institutions, its public health, its unity, its progress, and its policies. If it continues to spread unchecked, a time may come when rationality ceases to exist, turning everyone into enemies of one another. As Mark Twain famously said, "A lie can travel halfway around the world while the truth is still putting on its shoes". It is imperative for this to be countered now, for the survival of truth and reason is the survival of society itself.