## Q. 2 Make a précis of the following passage and suggest a suitable title. (15+5=20)

Conflict at work comes in several forms. First, there are the people who pretend there is no problem when there IS an obvious problem. They may say something like: "I don't see an issue here." When you try to explain, you are hit with: "You're being illogical." When things escalate, this becomes the ultimate insult: "You're too emotional." Turning the conflict around so it is about you is a tactic—a crazy-making tactic. No matter what you do, you are seen as unreasonable or you are labeled as the one picking a fight. In this scenario, they win, and you lose.

Another common approach to conflict at work is outright aggression. People who habitually choose this approach are bullies. They are the hyper-competitive, anything-goes, take-no-prisoners, narcissists among us. These people prove their worth by dominating. They are especially dangerous because they often have vicious followers who do their bidding. When these bullies get mad, watch out. Then there's my least favorite tactic of all—passive aggressiveness. Passive aggressive people seem to be supportive, logical, and even helpful—until you read between the lines. Their attacks don't seem like attacks because they are so good at hiding their word-weapons. Sometimes, you don't even know you have been hit until later. Fighting with these people is like shadow boxing.

Disagreements and even true conflict are inevitable at work, for some pretty good reasons: the constant flood of information means that we are always touching different parts of the elephant and constant change requires constant debate. In a perfect world, we follow the textbook advice, treat these sources of conflict logically, behave like adults, and get on with it. The problem is, we are not working in a perfect world, and none of us is perfect. We each bring our own baggage to work each day. And, some of our issues rear their heads again and again. At the top of my list of sources of work conflict are: personal insecurity, the desire for power and control, and habitual victirchood.

/ Conflict at Nork and its types There are different types of conflict at work. Firstly, People who do not take a problem like a Problem at work. They respond negatively when one tries to explain the problem. Such people Consider the other as unreasonable and bellicose. Secondly, people who are completely aggressive. They Casily get bully. Such people act as autocrates. They also have the blind followers. Thirdly, people with passive aggression. Such type of people are coperative and rational. Their responses are unharmful. lokewise, people blindly follow whatever they see in textbooks, and act accordingly However, the real issure is but people are not taking part in the perfect world. Therefore, the main reason behind the love conflict at work, are the sense of insecurity, and te desire for dominance. Total words: 35 Recis Words: 120 تاریخ کے مخلف ادوار میں غداہب نے انسان کی اخلاقی تربیت کی ہے اورانسان کو روحانی سہارا بھی دیا ہے۔اس سے جہال معاشرے پُرسکون اور پُر امن رہے وہاں انسان کو عظمت ،عزت اوروقار بھی نصیب ہوا۔ حقیقت میں وہ تمام روایات ،رسوم اوراقد ار جوسلاحی معاشرے پُرسکون اور پُر امن رہے وہ تمام نیک لوگ جو انسانیت کے لیے در و دل رکھتے ہیں اور ہمیشہ خدمب خلق میں چیش ہیں رہے ہیں وہ سب کی مرکز کار ہوتے ہیں۔

- de la serie de l In different periods of history, religion has shaped human morality, and good it has also given soul related help to human. Where societies have remain calm and peaceful, here people also got elevation, respect and reverance. Actually, all the cultures, commanalities and things which lead toward be way of existence, religion is core of all of them. All the true people, who have Pain for the humanity, and we always ready for the help of the society, all one followers of