

Q.No.3. Highlight the concept of Public Administration in Islam. Explain the responsibilities of Civil Servants in the light of Islamic teachings.

سوال نمبر 3 اسلام میں عوامی انتظامیہ (پبلک ایڈمنسٹریشن) کے تصور کو واضح کریں۔ اسلامی تعلیمات کی روشنی میں سول سروسز کی ذمہ داریوں کو زینت قرطاس کریں۔

Question 3

A. Introduction

Professor Ibrahim-ullah Khan of Quaid-e-Azam University in his article "Pious Caliphates: Responsibility of the Power" has duly noted the essential responsibilities of civil servants by drawing arguments from the governance system of pious Caliphates. It is the duty of civil servants to be responsible towards their citizen as it was done by Hazrat Abu Bakr (R.A). Similarly, it is the duty of civil servant to follow the rules for ^{state welfare} even if means to wage war against miscreants. Moreover, the civil servant must follow open door policy by drawing policies in crystal clear terms as suggest by Hazrat Ali (R.A)

B. Highlighting the Concept

of Public Administration in Islam

Responsibilities of
Civil servant/
Public Administration in Islam

1. Maintaining rule of law

2. Inclusion of citizens in
decisions

3. Welfare of the people

4. Deterrence against the
miscreants

5. Equality in eyes of Judiciary

6. An hawk's eye on
state Affairs

Discuss this part
in detail by giving
subheadings

C. Responsibilities of Civil Servants

Vis-a-Vis Governance Under Pious

Caliphates

1. Inclusion of citizens in important matter- Majlis-e-Shaarah

Civil servants must include citizens in ^{decisions of} important matters in order get an insight of grassroots level. Hazrat Umar (R.A) created Majlis-e-shaarah which had leader of ^{each} tribes and women were also present.

2. Responsible towards the citizens- Hazrat Abu Bakr (R.A)

Civil servant is responsible towards people, as highlighted by Hazrat Abu Bakr (R.A), "I have been selected as your leader, if you find me right follow me, or if I am wrong, set me right."

Leave a line space between headings for neatness

3. Welfare of the state by upholding tax collection

Civil servant should think of the welfare of the state even if it means to fight against miscreants. Hazrat Abu Bakr (R.A) waged war against Muslimah-Kazab over ^{issue of} Zakkat

4. Capital to be placed ^{from} where governance can be managed

The civil servants should be placed from where they can administer all the state or province. For example, Hazrat Ali (R.A) changed the capital from Yashrib to Kuffa.

5. Creation of deterrence against miscreants

Civil servants must create a strong deterrence against the miscreants as it was

done by Hazrat Umer (RA) by raising
Prison system and police

7. Keeping an eye on the
state affairs - night patrolling
Civil servants must keep a
strict eye on all the affairs themselves
in order ensure welfare. Hazrat Umer (RA)
used to patrol at night to be vigilant

8. Welfare of people through
infrastructure development

Civil servants can play a role for
welfare of people by infrastructure development
as schools, markets were formed by Hazrat Umer (RA)

First add
description
of atleast 5
lines and
then add
references

9. Accountable before judiciary as
a common man - Hazrat Ali (RA)

Civil servant should not think of
himself as a higher class man, rather he
is equal in the eye of laws as Hazrat Ali (RA)
was in the case of "Saddle of horse"

10. Distributing resources on the basis of equity - Land of Hazrat Bilal (R.A)

Civil servant must distribute resources on the basis of equity, rather than equality as Hazrat Umar (R.A) did with the Land of Hazrat Bilal (R.A) - the step countered remaining and uncultivated land was cultivated

11. Forgiving the people for small mistakes

Civil servants should forgive the small mistakes of juniors, or other people as it was highlighted by Hazrat Ali (R) to Malik Al-Ashtar

12. Open door diplomacy for the Civil Servants

Civil servant should follow an open door

diplomacy, and form clear policies without vague words, as highlighted by Hazrat Ali (A.S) letters to Malik Al-Ashtar.

D. Critical Analysis - Real time

The responsibilities of civil servants have been highlighted by the Pious Caliphates fourteen hundred years ago through practice examples. Today, the civil servants are found lacking in their responsibilities as they have turned down those the teachings and example.

Improve the references and the paper presentation part

E. Conclusion

In a nutshell, the civil servant responsibilities are clearly depicted in the public administration

