### Mastering Précis for PMS, CSS



#### **PRÉCIS**

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### Central Superior Services Examination (CSS) 1981

#### Passage.

An important part of management is the making of rules. As a means of regulating the functioning of an organisation so that most routine matters are resolved without referring each issue to the manager they are an essential contribution to efficiency. The mere presence of carefully considered rules has the double-edged advantage of enabling workers to know how far they can go, what is expected of them and what channels of action to adopt on the one side, and, on the other, of preventing the management from the behaving in a capricious manner. The body of rules fixed by the company for itself acts as its constitution, which is binding both on employees and employers, however, it must be remembered that rules are made for people, not people for rules! If conditions and needs change rules ought to change with them. Nothing is sadder than the mindless application of rules which are out-date and irrelevant. An organisation suffers from mediocrity if it is too rule-bound. People working in will do the minimum possible. It is called "working to rule or just doing enough to ensure that rules are not broken. But this really represents the lowest level of the employer/employee relationship and an organisation afflicted by this is in an unhappy condition indeed. Another important point in rule-making is to ensure that they are rules which can be followed. Some rules are so absurd that although everyone pays lip-service to them, no one really bothers to follow them! Often the management knows this but can do nothing about it. The danger of this is, if a level of disrespect for one rule is created this might lead to an attitude of disrespect for all rules. One should take it for granted that nobody likes rules, nobody wants to be restricted by them, and, given a chance, riots people will try and break them. Rules which cannot be followed are not only pointless, they are actually damaging to the structure of the organization.



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#### **Final Draft**

# The Importance of Rules

The author ascribes that rules are the basic parts of an organization. They manage the or ganizations effectively. Rules assist the company and its workers to pollow night Pathways. They art like the constitution for owners and workers. Moreovers rules must be dynamic rather than static for the betterment of People Imperevent and out-date hules should not be applied on the individuals. Hence, out-dated rules fully impact the performance of the people One should make such hules which might not be broken, outdated rules are alway broken because they bother the individuals. If a person breaks one hule, it will read to break others. Therefore, the breakage of rules destorys the structure of any organizated Total words !!!)