

Write an essay concerning the following question. (20)  
"followers" exercise leadership? Explain.  
Public officials at all levels have established processes to encourage more substantive forms of citizen engagement. What is citizen engagement? Give examples of these efforts, and what is the potential, in your opinion, for these efforts to create truly meaningful engagement? (20)  
It has been widely argued that the impact of globalization on public administration should not be underestimated. What is meant by the term 'globalization'? How does this trend affect

# QUESTION NO 5

give a formal intro of the topic

## Citizen Engagement:

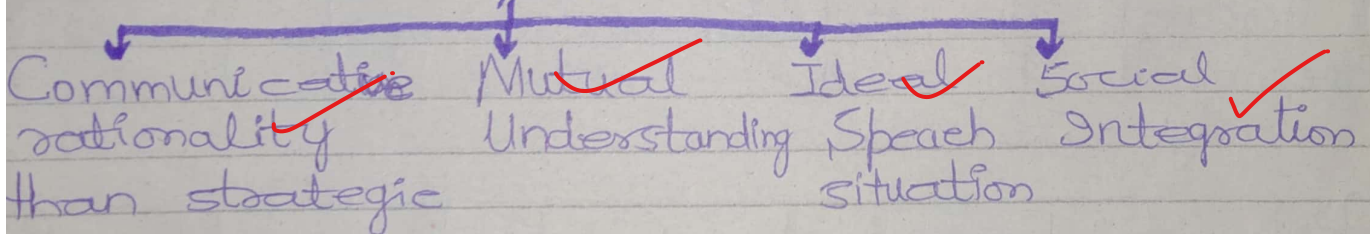
Citizen engagement is a form of interaction between <sup>public</sup> and government. The public participation is very important for the state.

Executive play a role to build connection between citizen and state. The failure or success of a state by a strong or weak citizen engagement.

## POTENTIAL FOR MEANINGFUL ENGAGEMENT:

There are many ways to make a meaningful engagement between citizen and state. In the history, a german philosopher Jurgen Habermas proposed a theory that named was "Theory of Communication."

### Theory of Communication



Communication rationality than strategic: According to his theory, the communication should be rational rather strategic. Strategic communication pursue always their own goal. Communication rationality is very important for a strong engagement between citizen and state.

Mutual understanding: Discourse ethics from diverse actors keep mutually



participated in various problems. All the participants have equal right to participate in different problems. The agreements are made by the mutual participation and understanding of all the citizens.

**Ideal Speech Situation:** Everyone has equal right to speak and heard. A strong society should be made by the equally participation of all the citizens. Citizen engagement can be better by implementing this model of theory.

**Social Integration:** Social integration means the accumulation of all citizens. Norms, dialogue and communication result of the solution of problems are generated. Through the solution, a gap is removed from the system vs the world system.

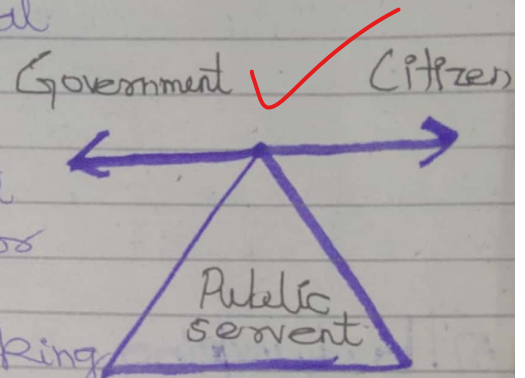
**Role of power in the society:** Power plays a major role in the society. Power creates disparities in the society. In a society, the powerful people have command over powerless people. They have more right to speak than the other people. The powerless people do not have equal right to speak. They are obliged to follow the command of most powerful people.

Public Sphere: A public sphere is a place where people can openly talk about anything. People are overtly discussed about political, economic and social issues. Communication in the public sphere should be different from instrumental rationality.

## ROLE OF PUBLIC SERVANT IN CITIZEN

### ENGAGEMENT:

Public servant play a vital role for a engagement between citizen and state. A public servant has following qualities for power engagement.



- 1) Lawfulness.
- 2) Impartial
- 3) Responsiveness
- 4) Morality
- 5) Hardworking
- 6) Inexorable
- 7) Accountability
- 8) Effectiveness and Efficiency.

**Lawfulness:** Every rule is bound by law. The legal oriented values are made. The rule should be made by Parliament. Executive have the responsibility to makes rules under the parent law.

**Impartial:** A public servant become a impartial. There is no such kind of power disparity between the citizen in the society. The rule are equally implemented to all kind of people.



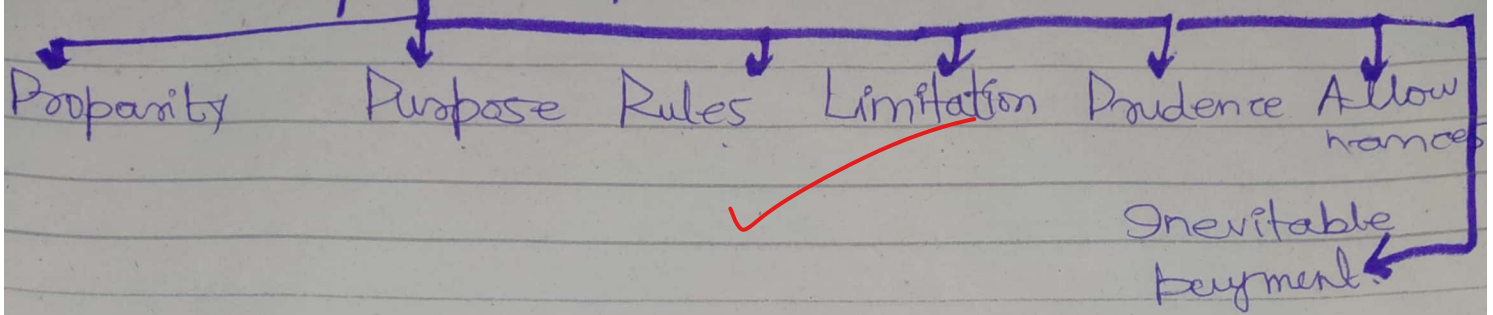
3) **Responsiveness:** An administrator have the responsibility to make policies that are should according to the interest of public. An efficient administrator have the responsibility to back the public interest in efficient and timely manner.

4) **Morality:** A public servant have good character. In the Confucianism, Rule of Morality is the integral component of citizen engagement. Humanness, Filial piety and morality are present in the moral character of the public servant. Just like the Confucianism, a public servant should be morally good in their character in Pakistan.

5) **Hardworking:** A hardworking public servant have the potential to make a meaningful engagement between citizen and state.

6) **Accountability:** Public accountability is the interaction between citizen and state. Accountability is very important for the proper working of an institution. According to System Control Over Finance and Expenditure (2006), there are many responsibilities of Principle Accounting officer, these are as follow.

# Responsibility of PAO



**Irre corruptible.** A public servant should not be corruptible. There are various ways to check the finance structure of a public servant. An irre corruptible public official should not be honest with their crucial commitment.

**Conclusion:** Public participation is an efficient tool for a meaningful engagement between state and public official. A social gap <sup>citizen</sup> is removed by discourse ethics. Public should be involved in the decision making process of a state. Policies are made according to the interest of public.



satisfactory ans  
ans is enough for 10 marks but not for 20 marks  
20 marks ans should be 8 pages at least  
content is fine  
8/20