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Knowledge is acquired when we succeed in fitting a new experience in the system of concepts based upon our old experiences. Understanding comes when we liberate ourselves from the old and so make possible a direct, unmediated contact with the new, the mystery, and moment by moment, of our existence. The new is the given on every level of experience – given perceptions, given emotions and thoughts, given states of unstructured awareness, given relationships with things and persons. The old is our home-made system of ideas and word patterns. It is the stock of finished articles fabricated out of the given mystery by memory and analytical reasoning, by habit and automatic associations of accepted notions. Knowledge is primarily knowledge of these finished articles. Understanding is primarily direct awareness of the raw material. Knowledge is always in terms of concepts and can be passed on by means of words or other symbols. Understanding is not conceptual and therefore cannot be passed on. It is an immediate experience, and immediate experience can only be talked about (very inadequately), never shared. Nobody can actually feel another's pain or grief, another's love or joy, or hunger. And similarly nobody can experience another's understanding of a given event or situation. There can, of course, be knowledge of such an understanding, and this knowledge may be passed on in speech or writing, or by means of other symbols. Such communicable knowledge is useful as a reminder that there have been specific understandings in the past, and that understanding is at all times possible. But we must always remember that knowledge of understanding is not the same thing as the understanding which is the raw material of that knowledge. It is as different from understanding as the doctor's prescription for penicillin is different from penicillin.

Relation between Knowledge and Understanding

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Shifting new social norms in old prevailed traditional society needs knowledge. Getting free from old views, knowledge gets path of direct or indirect communication. New knowledge passes through social structure while old is domestic limited concept. In fact, knowledge is a pile of the past experience while understanding is consciousness of things. Knowledge is a conceptual idea expresses in symbols while understandings respond through feelings. Simply, understanding lacks feelings like one's pain or pleasure can not be realized by others. Hence, knowledge leads to understanding of people but both are different phenomena.